

If you have further questions or require additional support and guidance, please visit your local library and speak to a member of staff:

- Ascot Durning Library, High Street, SL5 7JF
- Cookham Library, High Road, SL6 9JF
- Datchet Library, Montagu House, 8 Horton Road, SL3 9ER
- Maidenhead Library, St Ives Road, SL6 1RF
- Sunningdale Library, The Pavillion, SL5 0QS
- Windsor Library, Bachelors Acre, SL4 1ER
- Dedworth Library, Dedworth School, Smiths Lane, SL4 5PE
- Old Windsor Library, Straights Road, SL4 2RN
- Sunninghill Library, School Road, SL5 7AA

Our libraries are not only a fantastic source of materials and information, they also host a wide variety of events and activities. Check with your local library or visit our library events page to learn more about what's happening near you: <https://www.rbwm.gov.uk/home/leisure-and-culture/libraries/library-events>



If you'd like to help people in your community, there are lots of ways to get involved. Visit our website for more information about volunteering and supporting your neighbours <https://rbwmttogether.rbwm.gov.uk/volunteering>

#RBWMHowToHelp #RBWMHereToHelp



If you are  
struggling with:

	<b>Energy &amp; water costs</b>
	<b>Food &amp; daily essentials</b>
	<b>Council Tax</b>
	<b>Debt</b>
	<b>Childcare &amp; school meals</b>
	<b>Housing costs</b>

Everyone is feeling the impact of the cost of living.  
If you're struggling, please reach out for support.

Visit our Here to Help hub for more information:  
<https://rbwmttogether.rbwm.gov.uk/hub-page/here-to-help> or visit your local library.





Department  
for Work &  
Pensions

## Household Support Fund

A discretionary, one-off £145 payment to anyone in financial need. Please contact Citizens Advice East Berkshire (CAEB) to access the Fund by emailing [hsf@caeb.org.uk](mailto:hsf@caeb.org.uk) or calling 0808 278 7914



## Energy & Water Costs

**Energy Saving Advice** – you can speak to an energy adviser from Citizens Advice by calling 0808 223 1133 or use the government’s online tool: <https://www.gov.uk/improve-energy-efficiency>

**Priority Services Register** – you may be eligible to register for free priority services from your energy and/or water provider which includes extra support during prolonged power and water cuts. Contact your provider directly for more information.

**Winter Fuel Payment** – you could receive between £250 and £600 from the government to help your heating bills. Most people get the payment automatically if they are eligible.

**Draughtbusters** – a local community group who will fix the draughts in your home for free. Email [rbwmdraughtbusters@gmail.com](mailto:rbwmdraughtbusters@gmail.com) for more information

**Green Doctor** – trained energy efficiency experts who visit people in their homes to offer free support to help you reduce your energy bills. Email [greendoctor@groundwork.org.uk](mailto:greendoctor@groundwork.org.uk) for more information



## Council Tax

**Reduction Scheme** – up to 100 per cent reduction if you are on a low income and are of pensionable age, and up to 80 per cent if you are on a low income and of working age. Apply on the council website.

**Discounts and exemptions** – Please visit <https://rbwmtogether.rbwm.gov.uk/council-tax>.



## Childcare & School Meals

**Free School Meals** – speak with your child’s school directly.

**Free childcare** – please visit <https://rbwmtogether.rbwm.gov.uk/childcare>



## Food & Daily Essentials

**Maidenhead Foodshare** - Contact [Lester\\_Tanner@foodshare.charity](mailto:Lester_Tanner@foodshare.charity) or [debbie@foodshare.charity](mailto:debbie@foodshare.charity), or 01628 262711 if an emergency.

**Windsor Foodshare** - Contact [manager@windsorfoodshare.org.uk](mailto:manager@windsorfoodshare.org.uk).

**All Souls Church, Ascot Foodshare** – every Friday 1-2pm. No referral needed.

**Hope Church, Sunningdale Foodshare** – every Tuesday 11am - 1pm. No referral needed



## Housing Costs

**Discretionary Housing Payment** – short-term financial help if you are a Housing Benefit claimant or receiving the housing cost element of Universal Credit. Pick up an application form at Maidenhead or Windsor libraries or email [benefits@rbwm.gov.uk](mailto:benefits@rbwm.gov.uk).

Citizens Advice can also offer support and advice on housing costs.



## Benefits

To check if you may be entitled to additional benefits visit <https://www.gov.uk/benefits-calculators> or [www.entitledto.co.uk](http://www.entitledto.co.uk)

For advice on central government benefits, visit [www.gov.uk/browse/benefits](http://www.gov.uk/browse/benefits). For advice on benefits administered by the council, call 01628 796036 or email [benefits@rbwm.gov.uk](mailto:benefits@rbwm.gov.uk)

The Royal Borough is also launching a new service to help maximise the income of residents. If you would like to discuss your income with a dedicated officer from the Financial Inclusion Team, please email [financial.inclusion@rbwm.gov.uk](mailto:financial.inclusion@rbwm.gov.uk) and an appointment can be arranged.



## Debt Support

You can access debt support from Citizens Advice by calling an adviser on 0808 278 7914

You can call the National Debtline on 0808 808 4000

Christians Against Poverty (CAP) also offer free debt support. River Church Maidenhead and Kerith Community Church Bracknell are CAP Debt Help Centres. You can arrange your first appointment by calling 0800 328 0006