

The Pavilion Broomhall Lane, Sunningdale, Berkshire, SL5 0QS (1)344 874268 e: info@sunningdaleparish.org.uk

Services around the village.

Over the last few months, we have had an increasing number of calls and emails from residents with questions about verges; ditches; road cleaning; pavement sweeping; trees; litter; missing manholes; potholes ... the list goes on. And whilst the Parish Council is always happy to help, we thought it may be helpful to provide you with the information on what to do and how to report these so that they are fixed.

In our village, the main services relating to the green areas, footpaths, roads, lighting, and public footpaths are the responsibility of RBWM – the Borough Council. When we can, the Parish Council will provide additional cover to clear fallen trees; clean leaves from pavements; supply litter picking equipment to volunteers and clear litter; cut back footpaths to ensure they remain passable ... even send out the grounds team to cut verges that have begun to seriously impact sight lines in traffic.

However, all of these are the day-to-day responsibility of the Borough Council paid for in your council tax. The first port of call to these issues resolved is therefore to report them to RBWM.

To report a problem, https://www.rbwm.gov.uk/report-it or search, 'RBWM Report It'.

Waste Collections – Missed bins – Textile Collections.

Trees, Hedges and Grass Cutting Overhanging Trees – verges not cut – neighbour

disputes.

Regeneration in RBWM Public Rights of Way issues

Roads and Pavements Flooding – missing manholes – flyposting – graffiti

road marking – street cleaning – traffic lights –

litter - street lighting - street furniture

Parking Enforcement for cars parked illegally.

Environmental Services

Anti-Social Behaviour – Food premises licences and issues – noise – smoke – animal welfare – intruder alarm notification – COVID-19: Food Safety

If you do not have access to a computer, or you would rather call, then 01628 683800 is the customer service number for the Borough.

If these issues persist, please let us know and we will follow up with RBWM on your behalf to get an answer and in most cases – Action to resolve the issue.

Services around the village provided by the Parish Council.

Apart from managing the day-to-day work for the recreation ground, including the tennis courts and playgrounds, the Parish Council maintain different areas of the village:

- The planters around Chobham Road shops, which will soon be increased with new planter benches by the new parking area.
- Bloom baskets during the year including the large tubs in the middle of the A30.
- The bus shelters which are now cleaned every month.
- Benches around the village.
- The clock in the centre of the village.
- The war memorial and new for 2021, the maintenance of the Holy Trinity Graveyard.
- Kiln Lane Cemetery
- The Allotment gardens on Church Road.
- The dog bins around the village, and we are always happy to look at adding more if there are locations where there is an issue a new bin is due to be installed on Church Road in the next few weeks.

If there are any improvements or issues with these services, then we want to hear from you.

Call us – 01344 874268. or email info@sunningdaleparish.org.uk

And remember – we are still here to help.